Duette® Shades

The information and advice included in this brochure has been prepared with care. However, we are unable to accept responsibility for the results of or any damage caused during operation.

As with all textiles, Luxaflex® fabrics are subject to some variations. Slight wrinkling, puckering or bowing is inherent in textile products and should be considered normal, acceptable quality. Precautions should be taken to reduce exposure to harsh environmental elements, such as salt air. Continuous exposure through open windows and doors will accelerate the fabric deterioration. Additionally, there will be slight differences in pattern alignment from the fabric on the rails to the fabric of the shade, which do not detract from the product's appeal. Variations in colour and/ or pattern irregularities are unique characteristics that contribute to the classic beauty of a shade.

Luxaflex®

Luxaflex®

Welcome to the
Luxaflex lifestyle

Thank you for purchasing Luxaflex®
Duette® Shades. With proper operation
and care your new blinds will provide years
of beauty and performance. Please review
this instruction booklet thoroughly for
operation and care information.

LiteRise Operation

For better support and smoother operation, use the
handle when raising and lowering the shade.

To raise the shade:

Slowly and steadily push up on the bottom rail handle.
Allow the shade to stack evenly.

To lower the shade:

Slowly and steadily pull down on the bottom rail handle.

Duolite and Top Down/Bottom Up

Shades with the Duolite and Top Down/Bottom Up
design options have two moving rails. To raise or lower
the middle rail or bottom rail, follow the below steps:

- With the bottom rail fully lowered, slowly and steadily
  push up or pull down on the middle rail handle.
  NOTE: The bottom rail must be in the fully lowered
  position to operate the middle rail.
- With the middle rail fully raised, slowly and steadily
  push up or pull down on the bottom rail handle.
  NOTE: The middle rail must be in the fully raised
  position to operate the bottom rail.

Ultraglide® Operation

For smooth operation, keep the wand close to the fabric when raising and lowering the shade.

To lower the shade:

1. Pull the wand toward the centre of the shade at about a 45° angle. A locking mechanism at the top of the wand releases with a "click." The shade lowers as you allow the wand to return to the vertical position.

   IMPORTANT: The wand must be pulled in towards the front of the shade. Do not pull the wand out away from the shade.

2. To stop the shade while lowering, move the wand back toward the vertical position and give a slight downward pull, until the locking mechanism engages.

   IMPORTANT: If the shade is installed in reveal fit or stopping the shade is difficult, angle the wand at 45 degrees towards the control mechanism to re-engage it.

3. If the shade hits an obstruction as it is lowered, it will stop, which may cause the cords in each cord route to become misaligned. This may cause the shade to be angled or tilted when fully raised. If this occurs, do the following:

   a) Raise the shade slightly.

   b) Lower the shade completely to the sill. In some cases, pull gently on the bottom rail to get it to drop completely.

IMPORTANT: If the shade is tilted when fully raised, do not pull harder on the wand. It does not correct the tilt and may make it worse.

To raise the shade:

Pull the wand straight down or slightly toward the outside.

   a) With each stroke the shade partially raises.

   b) Allow the wand to retract after each downward stroke.

   c) Use multiple strokes until the shade reaches the desired position.

Duolite and Top Down/Bottom Up

To operate Duolite and Top Down/Bottom Up shades, the right wand operates the middle rail and the left wand operates the bottom rail (unless reverse controls were specified on the order).

IMPORTANT: You must first lower the bottom rail before lowering the middle rail. Likewise, you must first raise the middle rail before raising the bottom rail.

EasyRise® Operation

To raise the shade:

Slowly and steadily pull down on the front cord of the continuous cord loop. Allow the shade to stack evenly.

To lower the shade:

Slowly and steadily pull down on the rear cord of the continuous cord loop.

Top Down/Bottom Up

Shades with the Top Down/Bottom Up design options have two moving rails and two operating cords. The right continuous cord loop operates the middle rail, and the left continuous cord loop operates the bottom rail (unless reverse controls were specified on the order). IMPORTANT: You must first lower the bottom rail before lowering the middle rail. Similarly, you must first raise the middle rail before raising the bottom rail.

Vertiglide Operation

Centre Stack

- Use the handles to traverse the shade to the desired position.
- The fabric panel can be positioned anywhere in the window opening. It can stack left, stack right, stack centre or cover the entire opening.
- Magnets in the moving rail brackets will secure the shade in the fully closed position.

Side Stack

- Use the handle to traverse the shade to the desired position.
- A magnet in the moving rail will secure the shade in the fully closed position.

Split Stack

- Use the handles to traverse the shade to the desired position.
- Magnets in the moving rails will secure the shade in the fully closed position.

NOTE: Each panel can be moved independently, but no further than the halfway point of the headrail. When fully closed, the two panels meet in the centre.

Split Stack Duolite

Each panel can be moved independently, and each panel can span the full width of the shade. The shade can be fully closed anywhere along the travel of the shade, wherever the two moving rails meet.

Standard Cord Lock Operation

To raise or lower the shade:

Keep the cord close to the fabric when operating the shade. Simply disengage the cord lock by moving the cord toward the centre of the shade. Pull on the cord to raise the shade. Engage the cord lock by returning the cord to the original position.

Duolite and Top Down/Bottom Up

To operate Duolite and Top Down/Bottom Up shades, the right cord operates the centre rail and the left cord operates the bottom rail.

IMPORTANT: You must first lower the bottom rail before lowering the centre rail. Likewise, you must first raise the centre rail before raising the bottom rail.

PowerView® Motorisation

PowerView® Pebble® Remote and/or PowerView Surface Remote

For information regarding operation and programming of the PowerView Remote, refer to your PowerView Motorisation Remote Control Guide.

PowerView Scene Controller

For information regarding operation and programming of the PowerView Scene Controller, refer to your PowerView Motorisation Scene Controller Guide.

PowerView App

The PowerView Hub is required for PowerView App operation on your smartphone or tablet.
NOTE: Vertiglide operation with PowerView Motorisation can be used with or without the motor. Gently pull on the moving rail and the shade slides easily from side to side. The shade can also be disengaged from the mechanism with a firm tug in case of an urgent need or emergency and reattached easily.

Care and cleaning

Duette Shades are made of anti-static, dust-resistant fabric which repels dirt and dust. For most Duette fabrics, the following cleaning options are available.

Routine Maintenance

Dusting

Regular light dusting with a feather duster is all the cleaning needed in most circumstances.

Vacuuming

For more thorough dust removal, vacuum gently with a brush attachment.

Compressed air/hair dryer (cool setting)

Use compressed air or a hair dryer on a cool setting to blow dust and dirt off shades.

Spot cleaning

1. Prepare a solution of warm water and a mild detergent.
2. Dampen a clean cloth in the solution and wring it out.
3. Dab the spot with the dampened cloth until it is removed. Do not rub the fabric.
4. Allow the shade to dry in the completely lowered position.

Deep Cleaning

Bathtub cleaning/water immersion

1. Immerse the shade in a basin or bath tub filled with warm water and a mild detergent.
   IMPORTANT: Never immerse the headrail into the solution.
2. Rinse with clean water.
3. Before removing from the rinse water, fully raise the shade and tilt it to allow excess water to drain off.
4. Dry the shade completely in the completely lowered position.

CAUTION: Do not immerse Alexa, Elan, India Silk, Panache, Ménage, Aurora, Sheer Opalessence, Leela, Myst and blockout fabrics.

Ultrasonic cleaning

- Use a mild detergent solution.
  CAUTION: Never immerse the headrail into the solution.
- Dry the shade completely in the lowered position.

CAUTION: Do not ultrasonically clean Myst, Sheer Opalessence, and all blockout fabrics.

Injection/extraction cleaning

This type of professional cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion. Contact your Luxaflex store of purchase to find out if this is available in your area.

Use only the dry method of injection/extraction for Architella® Elan, Ménage and if using injection/extraction for Alexa and Aurora fabrics, specify that no chemicals are used (water only).

IMPORTANT

- Do not vacuum Elan, Myst and Ménage translucent and blockout fabrics.
  CAUTION: Do not spot clean Alexa, Elan, India Silk, Leela, Ménage and Aurora fabrics.